

## **Del Valle ISD Employee Health Benefits Service Center**

**We are very excited to introduce an *Employee Health Benefits Service Center* effective March 3, 2008!**

You may now contact an account representative within MHBT that can assist you with questions you have on our Humana health plans. You can either send your questions by email or call to speak with a representative. Someone within the Health Benefits Service Center will respond promptly.

**Email Address: [dvisd@mhbt.com](mailto:dvisd@mhbt.com)**

**Toll Free Number: 1-866-706-7178**

The *Health Benefits Service Center* is available Monday through Friday, 8 a.m. – 4 p.m. CST. Account representatives who are familiar with DVISD's health plans will be available to answer questions regarding your health benefits, provider network and claims issues.

*Always provide your unique ID number and group number that can be found on your Humana ID card when communicating with the account representatives.*

Email may be more convenient in some cases and is available 24 hours a day at the email address shown above.

### **Inquiries not handled by the Service Center**

**Contact Teresa Aleman at (512) 386-3027 for**  
Enrollment transactions for all benefits, verification of eligibility and  
Changes to your benefits due to a family status change

**Contact Susan Winkler at (512) 535-4989 for**  
Dental, Life, Disability and other supplemental benefits

**Contact National Plan Administrators at (512) 327-6481 for**  
403(b) Retirement program questions